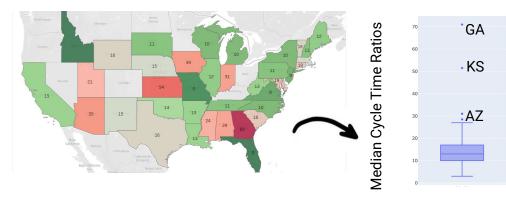
Strategize Attorney Training Based on Cycle Time & Conversation Emotion

DataFest 2023
Group Bootstrapper:

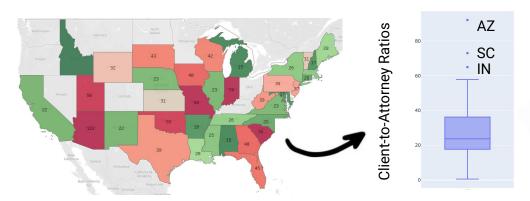
Haomin Mai, Ruiqi Zhang, Marlene Lin, Olivia Wang



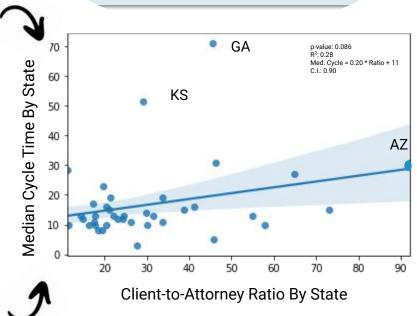
Median Cycle Time By State



Client-to-Attorney Ratio By State

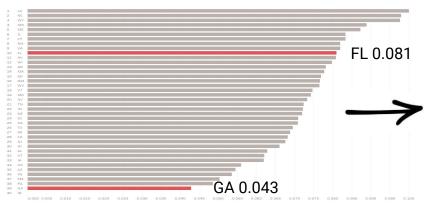


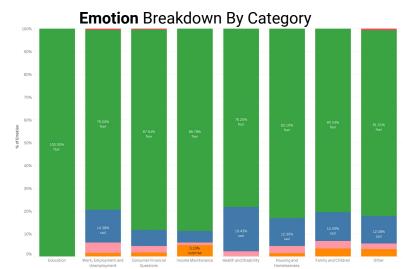
- · Cycle Time differs by State
- Cycle Time gets longer as Client-to-Attorney Ratio gets higher



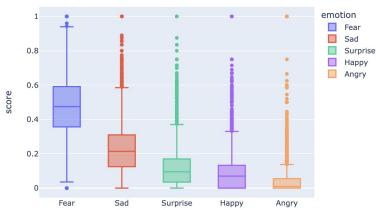
Recruiting/training more volunteers with legal knowledge of states with long cycle time

Median Sentiment Score By State





Emotion Box Plots





- Conversations from Florida and Georgia differs in sentiment score
- Dominant emotion in conversations is fear, followed by sadness.
- Different emotion anticipation for different categories of legal conversations