

Strategize Attorney Training Based on Cycle Time & Conversation Emotion

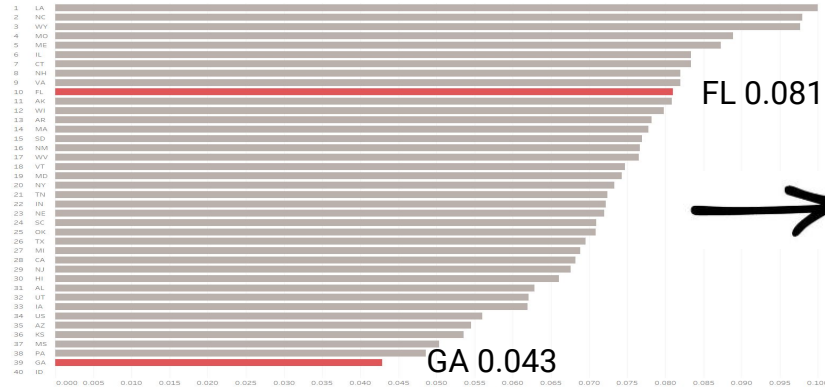
DataFest 2023

Group Bootstrapper:

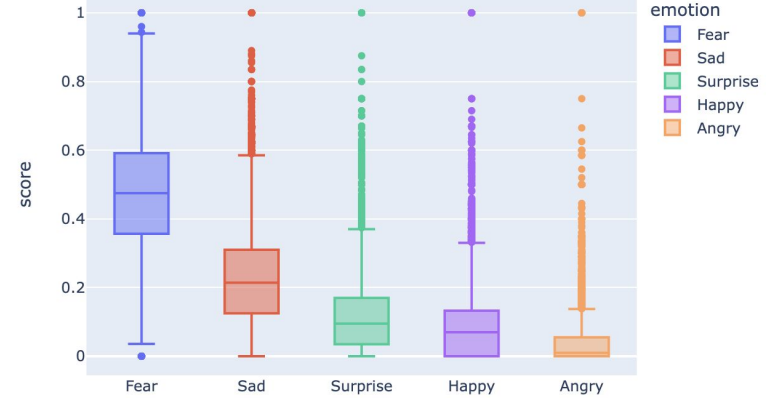
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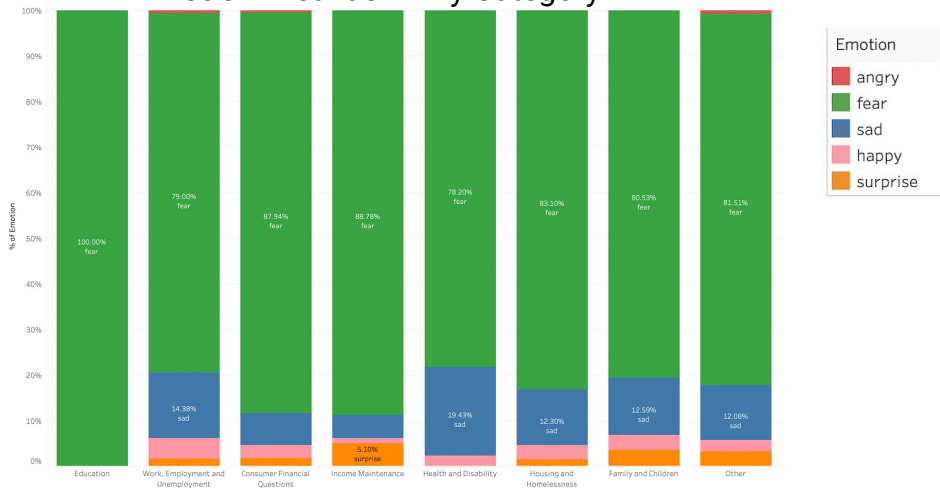
Median Sentiment Score By State



Emotion Box Plots



Emotion Breakdown By Category



- Conversations from Florida and Georgia differs in sentiment score
- Dominant emotion in conversations is fear, followed by sadness.
- Different emotion anticipation for different categories of legal conversations